



## **Disability Access webpage**

Promote the inclusive facilities across all five sites, and to allow customers and service users to have full knowledge of each centre to enable them to plan their visit. For further information contact: [sally.honey@southdownsleisure.co.uk](mailto:sally.honey@southdownsleisure.co.uk)

No full case study has been written, as this is not a funded activity. Paid for by South Downs Leisure as part of my job role to write the site contents.

### **Context:**

- It was a project as part of my job role, and a need was spotted by management for the page, no consultation from external sources sought. Myself, Sally Honey, and my Manager, Alan Ford, collated the details from each site and put the information together for the web page:  
<http://www.southdownsleisure.co.uk/facilities/disabled-access-facilities/>
- No data collected to make the decision to write a page for the web, the decision was made as a need to make the site more inclusive was identified by management.



### **Description of activity/ Project:**

- SH identified all the various inclusive facilities at each site, including number of parking bays, dropped curbs, toilet facilities etc, and wrote the text for the page. Took photos of each site, collated information, passed onto our graphic designer who designed the layout, added to our webpage in house.
- Stakeholder outcomes: positive verbal feedback from management
- Outcomes: positive verbal feedback from customers
- What worked well: happy with the overall layout
- Challenges: ensuring that all the facilities were accurately documented



### **Recommendations:**

- Regular reviews by centre managers to ensure information remains up to date
- Add Compass Card logo to site as we have a Compass Card offering